

# Reciprocal Reinforcement



## AGENCY TIERED SUPPORT ACTION PLAN

Action Steps for Goal 1: Establish clear and positive expectations and reinforcement for meeting these.	Time line/Status	Persons Responsible	Status/Data
1. Agency will improve cleanliness and upkeep of supported homes <ul style="list-style-type: none"> <li>• Identify 3-5 core values</li> <li>• Outline clear and positive expectation of each value in each environment listed.</li> </ul>	8-7-13 (Core values indentified) On – Going	Agency Team Agency Team	On-Going On-Going
1. Agency will develop an agency wide system of reinforcement. <ul style="list-style-type: none"> <li>• Develop a consumer based system</li> <li>• Develop a staff based system</li> </ul>			

# TEAM CVA... WE CAR<sup>2</sup>E

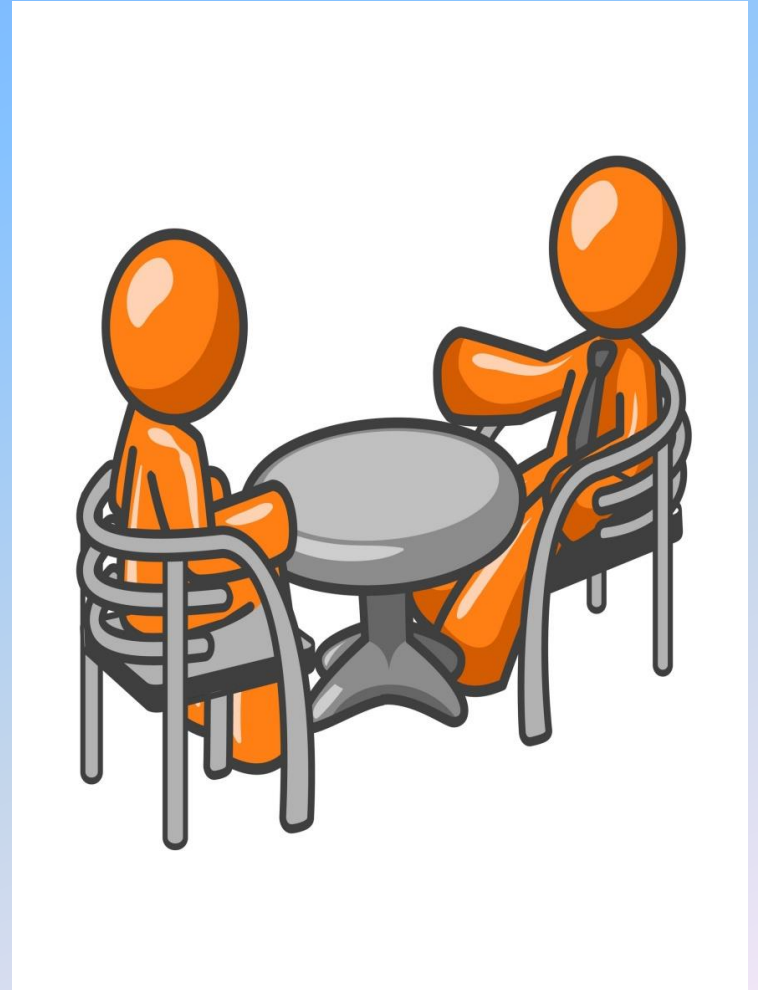


# HOW DO WE DEVELOP A CONSUMER BASED SYSTEM??





We Asked the Individuals how they defined their Core Values.



TEAM HOME CORE VALUE #1 COMPASSIONATE (CARE)

- Help me stay safe.  
Help me do things  
right to get better.  
Forgive and help do  
better, not forgive  
and forget





## TEAM HOME CORE VALUE #2 ADVOCATE

- Those who help me complete my goals and learn skills I need. Keep myself from being taken advantage of.





## TEAM HOME CORE VALUE #3 RESPECTFUL

- To be nice when you have a bad day at home. Treat others the way you want to be treated.



TEAM HOME CORE VALUE #4 RESPONSIBLE

- Someone who cheers me on when I do right and helps get me on the right path when I do something wrong.



Cleverly disguised as a  
responsible adult.

## TEAM HOME CORE VALUE #5 ENCOURAGING

- Someone who cheers me on when I do right and helps get me on the right path when I do something wrong.



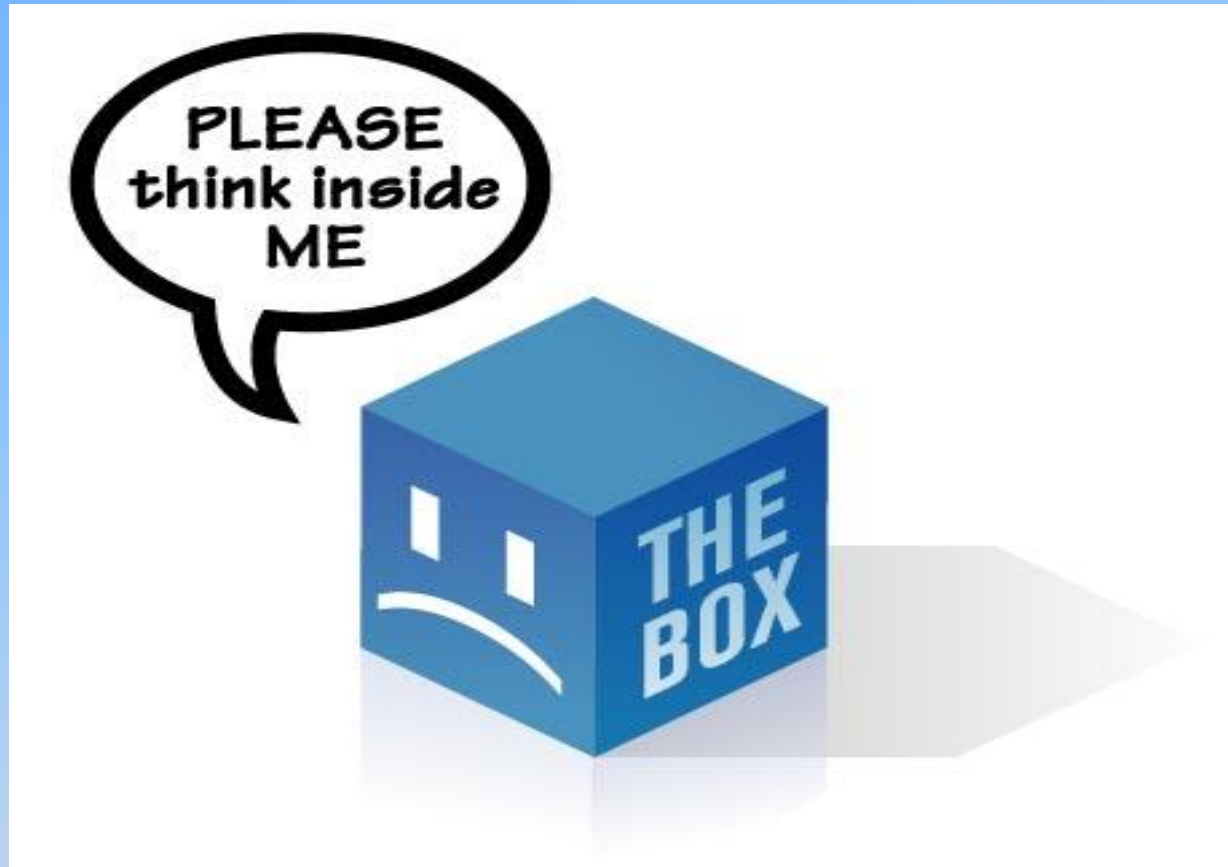
*A TOKEN WAS MADE FOR  
EACH CORE VALUE*



OUR FIRST TRY WAS A ...



WE HAD TO RETHINK OUR STRATEGY  
AND GO A LITTLE OUTSIDE THE BOX..





# GIVING STAFF THE TOKEN SAYS...





# QUESTIONS



**THE END**